

PRODUCT SUPPORT GUARANTEE

Purchase any Deka Industrial Battery from JBC and receive benefits to ensure a Positive Owning Experience.



ANNUAL BATTERY INSPECTION

Annual inspection of your Deka Battery, at your facility, with a written summary of findings and recommendations.

NO CHARGE

ANNUAL CHARGER INSPECTION

Annual inspection of your chargers that charge Deka Batteries, at your facility, with a written summary of findings and recommendations.

NO CHARGE

SIX-HOUR LOAD TEST

A six-hour Load Test, performed at our facility, with a written evaluation and recommendations. This is available at any time during the battery's useful life.

NO CHARGE*

*Note: Inbound and outbound transportation is the responsibility of the customer. (Warranty repairs and other work is exempt from transportation charges.)

SERVICE EQUIPMENT

Provide a service battery or charger, if required, during any in-shop repairs performed on your Deka Battery or Charger. This "guarantees" you up-time.

NO CHARGE*

*Maximum three (3) week service at no charge. After three-week period, rental charges may be applied. All service batteries and chargers are subject to availability.

POWER STUDY

A metered evaluation of your Deka Battery in field usage to ensure proper capacity with a printed report.

NO CHARGE

GUARANTEED RESIDUAL

Guaranteed buy-back of your Deka battery at the two- through six-year marks, based on application and original purchase price.

NO CHARGE



1.800.634.2801

Johnson Battery Company

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